Frequently Asked Questions

Non-Invasive Vagus Nerve Stimulation for Chronic Migraine and Cluster Headache

gammaCore.com

Our Patient Promise

gammaCore Product Training Program and Support Services

Training resources are available to help you learn how to properly operate your gammaCore, to ensure you use the device appropriately, and consistently, which will give you the best possible results. The service is free of charge and available to any gammaCore patient. An electroCore consultant will visit you at your doctor’s office, home, office, or if you prefer, via webinar or phone call.

gammaCore Product Resources

The Patient Resource Center is your access point to download instruction guides, headache diaries, watch instructional videos and access our product training portal. Visit www.gammacore.com to access.

Refunds for Non-Responders

Similar to other treatment options, not all patients will respond to gammaCore. An adequate trial is important. Most patients, when trained on the proper use of the device, will see a response within 3–5 acute attacks, and/or 4–8 weeks if using gammaCore as a preventative therapy. If you find that you are not seeing a response to the therapy, electroCore will issue a full refund for gammaCore for any reason within 45 days of receipt of device (Applicable on first device on initial order only, product training must be completed, one per customer).^1

Additional Questions? Please contact:

| Germany and EU: | Phone +49 (0) 8171 444-300 |
| Germany and EU: | Fax +49 (0) 8171 444-300 |
| e-mail electrocore_de@distributioncenter.de |
| United Kingdom: | Phone +44 (0) 1773 515034 |
| United Kingdom: | Fax  |
| e-mail allogauk.electrocore@alloga.co.uk |
| Distributed in Canada by: | Phone +1 877 490 2653 |
| Distributed in Canada by: | Fax +1 604 896 1659 |
| e-mail CustServ@SeaKaProducts.ca |
| e-mail www.gammaCore.com |

1 Data on file
2 Animal data on file
3 Other terms and conditions apply: Please reference the authorization form for additional details.

gammaCore is not FDA approved or available for sale in the United States. For local product availability please contact electroCore.

This brochure contains product information that has not been reviewed by the FDA and the devices are not currently marketed in the United States. The information in this brochure is not country-specific. Not all products or indications for use are approved in all countries within the global market. Please contact your local electroCore representative for the latest information specific to your country.

The gammaCore device is intended for non-invasive vagus nerve stimulation on the side of the neck. gammaCore is indicated for the treatment and/or prevention of primary headache (Migraine, Cluster Headache, and Hemicrania Continua) and Medication Overuse Headache (MOH) in Adults. In Canada, the gammaCore device is intended for non-invasive stimulation of the vagus nerve in the neck. gammaCore is indicated for the acute and/or preventative treatment of cluster headache and treatment of migraine in adults. © 2015 electroCore LLC. All rights reserved.
What is Vagus Nerve Stimulation?

Vagus nerve stimulation sends electrical signals along a nerve, called the vagus nerve, parts of which run through the neck to the brain. For many years, implantable vagus nerve stimulation has been used to treat various disorders, such as epilepsy and depression, in thousands of patients.1

How Does it Work in Migraine and Cluster Headache?

It is not certain how vagus nerve stimulation treats and prevents migraines and cluster headaches, but data suggest that it may work by sending signals into the brain that reduce the amount of a substance, called glutamate, that has been associated with headache symptoms.2

What is gammaCore?

gammaCore is a non-invasive hand-held device that produces a mild electrical signal that is transmitted to the vagus nerve through the skin.

Why Use gammaCore?

gammaCore provides a safe and effective non-invasive treatment for migraines, cluster, and some other headaches, without the side effects associated with drugs. The device is portable and easy to use. It can easily be incorporated into your daily routine.

What are the possible side effects?

Sometimes, you may experience hoarseness, shortness of breath, or change in voice during treatment. A tingling/pricking feeling where the device is applied is normal, but should not cause major discomfort. These effects usually stop right away once the treatment is completed.

Who Cannot Use it?

gammaCore should not be used by people with an implanted device such as a pacemaker, hearing aid implant, or any implanted electronic device. It should not be used in people who are diagnosed with narrowing of the arteries (carotid atherosclerosis) or those who have had surgery to cut the vagus nerve in your neck. Your doctor will help you decide if the treatment is right for you. For full prescribing information, refer to the gammaCore Instructions for Use.

What Should I Expect?

Results vary from person to person. You may experience immediate relief if you use gammaCore right when your symptoms or headache starts. If you use the device several times a day as a preventative therapy, you may also notice a decrease in the severity, duration, and frequency of headaches. It is possible that you may be able to reduce or eliminate the use of your headache medications when treating with gammaCore. Your doctor will help determine the best course of treatment for you.

In order to determine if you are a responder to gammaCore, an adequate trial is important. Most patients, when trained on the proper use of the device, will see a response within 3–5 acute attacks, and/or 4–8 weeks if using gammaCore as a preventative therapy. Training with a gammaCore consultant, following up with your doctor and maintaining a headache diary will give you the best opportunity to determine if you are a responder to the therapy.

Where can I get more information about gammaCore?

Talk to your doctor. You and your doctor will determine if gammaCore is a suitable option for treating your headache. If you would like to provide your physician with additional information about gammaCore, please visit www.gammacore.com.

How to Order

If you wish to order a device, an authorization form needs to be completed and then signed by your physician. The device will be shipped to you directly or to your doctor’s office.

Please visit www.gammacore.com to print out the authorization form to bring to your next doctors visit. You may fax, mail, or email the signed authorization form to electroCore and your order will be processed.

Is gammaCore covered by insurance plans?

electroCore is working with various public and private insurers globally to secure reimbursement of gammaCore. For more information on reimbursement and funding requests, please contact your local gammaCore representative or customer service.

Learn more about gammaCore, a new approach for treating migraine and cluster headaches. gammaCore.com is your destination for learning materials and important information:

FAQs? 
Answers to frequently asked questions and guidance on finding detailed information about gammaCore.

Step-by-step instructions for administering gammaCore.

Access to headache diaries, videos, and other resources...